

ADMISSIONS POLICY

This policy outlines the conditions under which individuals may attend events organised by Brewery Arts to ensure a safe, inclusive and professionally managed environment for all attendees.

1. ELIGIBILITY FOR ADMISSION

Admission is open to individuals who meet the age, registration and ticketing requirements specific to each event.

For events with age restrictions, appropriate proof of age may be required. In our cinema and or/any live events children under the age of 12 must be accompanied by a parent or guardian after 7pm.

Some events may be limited to specific groups (e.g. under 18s, families, educators) and these conditions will be clearly stated in the event description.

2. CODE OF CONDUCT

All customers are expected to behave respectfully to all staff and follow the instructions of the Venue & Events staff.

The organisation reserves the right to implement escalating levels of action in response to continued disruptive behaviour. This may include:

- 1) **A verbal warning** issued by a staff member
- 2) **Immediate removal from the event (or film screening) without a refund** if the behaviour continues or is deemed unsafe or disruptive
- 3) **In serious cases the event (or film screening) may be stopped entirely** to ensure the safety and wellbeing of all customers

3. REFUSAL OF ADMISSION

In order to ensure all our customers have the best experience and to enable us to manage events in line with best practice, management reserves the right to refuse entry and/or remove from site, any person particularly those believed to be:

- Acting in an offensive, rude, disruptive or violent manner
- Attempting to gain access under age to an age restricted event
- Attempting to gain entry without a valid ticket
- Attempting to purchase alcohol under age or for someone else underage or already deemed intoxicated
- Barred or under exclusion order from the courts or Bar Watch
- Carrying offensive weapons or drugs
- Does not comply with this policy
- Intoxicated or under the influence of drugs and/or alcohol
- Has been banned from previous events due to misconduct
- Poses a risk to the safety or enjoyment of others by not adhering to safety rules

- Taking photos or video recording events. Customers may be asked to remove devices such as Meta Glasses.

Management reserve the right to:

- Request proof of age in line with the 'Challenge 25' scheme
- Carry out searches by authorised personnel

Any person refusing to cooperate with any of the above will be asked to leave the premises and will **not** be eligible for a refund.

Management also reserve the right to refuse entry due to maximum capacity being reached.

<i>Other relevant policies:</i>		Ticket Terms & Conditions	
<i>Responsible Manager:</i>		Operations Director	
<i>Last Updated:</i>	September 2026	<i>Review Date:</i>	September 2029
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