Brewery Arts Membership - Terms & Conditions

- Brewery Arts Membership is operated by: The Kendal Brewery Arts Centre, 122a Highgate, Kendal, Cumbria, LA9 4HE (owned and operated by the Kendal Brewery Arts Centre Trust Limited – registered charity 01086789) referred to hereafter as Brewery Arts and our catering Kendal Catering Company referred to hereafter as KCC.
- 2. Brewery Arts Membership offers individuals a range of financial and non-financial benefits, in return for a fixed annual fee. Benefits are determined by and at the discretion of Brewery Arts.
- 3. Being part of *Brewery Membership* does not extend to any aspect of the management or governance of Brewery Arts, the Kendal Brewery Arts Centre Trust Limited (KBACTL) and its subsidiary KCC.
- 4. Brewery Arts Membership is valid for one year from the date of purchase.
- 5. Brewery Arts Membership discounts cannot be applied retrospectively to tickets already purchased.
- 6. Brewery Arts Membership is valid only for the named holder and is non-transferable and non-exchangeable.
- 7. Brewery Arts Membership benefits cannot be used in conjunction with any other offer or promotion. All offers are subject to availability.
- 8. The free two cinema tickets are for member use only and are provided each year on renewal of membership. They cannot be redeemed against live screenings and designated special film presentations.
- 9. Brewery Arts Membership cannot be used to obtain a discount when buying a Family Ticket for a film screening or live event.
- 10. Individual members are entitled to one reduced rate per ticketed arts event or film screening
- 11. 10% Cinema discount on *Brewery Membership* applies only to full price Adult Tickets (currently £9.50 including booking fee) and Mid-week Matinees (currently £6.50 including booking fee). The following are excluded from Cinema tickets and discounts:, Cinema Bambino, Concessions, Family Tickets, Students, Under 25's are already discounted. The exemption from the membership offer also applies to special event screenings with an alternative price band.
- 12. £6.50 (including booking fee) cinema tickets are available for all members on Sundays.
- 13. To become a Brewery Arts member, you must be 18 or over. If you are under 18, please ask a parent or guardian to register and remain liable on your behalf.
- 14. By signing up for Brewery Arts Membership you give your consent to receiving membership communications from the Kendal Brewery Arts Centre Trust Limited relating to your membership. Members` details will not be passed on to any third parties without your permission outside those required to operate the scheme.
- 15. Brewery Arts Membership is entitled to 10% off the total food bill when ordering in the restaurant and bar. All drinks and beverages are excluded from this offer. Only one membership discount can apply per meal bill on a table of a maximum of 6 people.

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- 16. Food purchases at the Cinema Kiosk are not included. All drinks and beverages are excluded. The offer doesn't apply to seasonal and special promotions offered throughout the year.
- 17. 10% on venue hire subject to availability and must be booked in advance.
- 18. Brewery Arts and KCC reserve the right to withdraw any offers within the *Brewery Arts Membership* benefits at any time.
- 19. All copyright, trademarks and all other intellectual property rights in and in relation to the Brewery Arts Membership Scheme and/or Membership Card shall at all times remain the property of Brewery Arts or its underlying rights holders.
- 20. You receive a new membership card when your membership comes up for renewal after 12 months once payment has been received. You are responsible to keep your card safe and secure. We ask that you request a replacement card by emailing: membership@breweryarts.co.uk.
- 21. You are obliged to inform Brewery Arts of any change of address or telephone number by calling our sales team.
- 22. All *Brewery Arts Membership* queries can be addressed to: The Brewery Arts Centre, 122a Highgate, Kendal, LA9 4HE, e-mail: membership@breweryarts.co.uk
- 23. Brewery Arts reserve the right to assign any and all of its rights or obligations under *Brewery Arts Membership* to its subsidiary trading company KCC.
- 24. Brewery Arts Members will be contacted via e-mail with information regarding their membership, priority booking and events and any special offers as part of their membership.
- 25. Brewery Arts reserve the right to discontinue the *Brewery Arts Membership* Scheme and to stop issuing Membership Cards
- 26. Brewery Arts Membership is completely separate from the Brewery Arts Business Members.
- 27. Brewery Arts reserve the right to update these terms and conditions at any time. Members will be notified of any changes to *Brewery Arts Membership*.
- 28. Standard terms and conditions apply.
- 29. To cancel your membership please email membership@breweryarts.co.uk.
- 30. Memberships cancelled during the 12 months agreement will still be valid until the renewal date. Cancelled memberships will not auto-renew after this time. We advise contacting your bank to cancel the auto-renewal in addition to contacting Brewery Arts at membership@breweryarts.co.uk
- 31. All Members will enter into the Brewery Arts auto-renewal membership scheme unless they opt out of the scheme when purchasing the membership.
- 32. If a member doesn't want to renew their membership for a further 12 months, they must inform us of their decision to cancel at least 30 days before the designated end date of their current membership period to avoid overpayment. Cancellation instructions should be sent by e-mail to: membership@breweryarts.co.uk

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- 33. All members will be notified by email 60 days prior to the renewal date.
- 34. All members will be notified of any changes to our auto-renewal policy, 30 days before any changes are made.
- 35. Auto-renewal payments will show up on statements as Brewery Arts Membership Scheme.
- 36. Customers' debit/credit cards must be in date. Customers can update their card details in their online account if their card expires. Alternatively, customers can contact our sales team, and they will be able to update the information. Customers are prompted via email to update their expired card details.
- 37. Any queries on these terms and conditions for Brewery Membership should be forwarded by e-mail; membership@breweryarts.co.uk
- 38. We handle all your data in accordance with GDPR regulations for more information see the privacy policy on our website.
- 39. NB: Terms and conditions as of 30/05/2023