



## FAQs: Brewery Arts Online Creative Learning Sessions

### How do I get the Zoom link?

The Zoom link will be included on your e-ticket. If you haven't received this email, please check your spam inbox. If you are having difficulties locating the email, please email [sales@breweryarts.co.uk](mailto:sales@breweryarts.co.uk)

### When should I join the session?

The teacher will be waiting to admit you 5 minutes before the start. If you could join then this will help us all start together and on time.

### Is the Zoom secure?

We have set the settings to make the classes secure. They are closed to participants who have signed up and can only be joined with a given password. Please do not give out the details to anyone else.

### Can family members stay in the room?

For youth sessions, it is important that a responsible adult is available, and can assist should any issues arise with the technology. If family members stay in the room, please ensure you keep any background noise to the minimum as to not interfere with the sound quality. Do use the mute button when appropriate or when asked by the teacher. Participants should attend the sessions in a neutral space such as a living room or kitchen, not in participants' bedrooms.

### Should I keep my camera on?

Please keep your camera on so we can all engage with each other during the sessions. If you are having problems with your internet connection let the teacher know before switching your camera off. We ask that young people follow these simple rules to make the sessions fun, inclusive and productive:

- **Support each other**
- **Listen to each other and try not to interrupt, allow one person to speak at a time**
- **Respect each other and people's ideas**

### Will sessions be recorded?

Dance sessions will be recorded so that if a session is missed you can access it at a later date. These recordings may be used in conjunction with videos created at home to produce dance films during spring 2021.

### Who is responsible for the safety of participants?

Sessions have been designed to be accessible and safe for young people at home. However, while teaching remotely tutors cannot be responsible for the safety of the children participating in the sessions at home. An adult should be on hand and may need to supervise younger children eg. when using certain art equipment or ensuring a safe space to move. Participation in online sessions with The Brewery Arts Centre is undertaken at the participants own risk, and The Brewery Arts Centre cannot be held liable for any incident or injury that may occur. Please participate safely and responsibly whilst attending online sessions.